



RETURNS and EXCHANGES FORM

Type directly into this form and print, **or**, print a blank form and manually fill in the information. Enclose with your insured and/or trackable return.

Please note: we are not responsible for lost or otherwise undelivered returns that are not trackable or without proof of delivery.

SHIP RETURNS TO: PatentWear | 5109 Jessie St., #2018 • Mariposa, CA 95338-2018

QUESTIONS? Contact us at: orders@patentwear.com

STEP 1: YOUR INFORMATION

Original Order Number and/or Date (if available) _____

Please select one of the following options, below:

☐ I am returning a gift I received

NOTE: We highly recommend that you place a new order for any exchange items, and choose to receive a refund or e-Credit for returns—it is the quickest, most efficient process for receiving exchange items. Your refund/e-Credit will eventually offset the new-order charge once we receive your returned item(s).

Please see further details on our Shipping & Returns web page at: <https://patentwear.com/shipping-and-returns/>

☐ **Refund** [issued to original method of payment only; gift recipients who select this option receive a PatentWear.com e-Credit at email specified]

☐ **Exchange** [exchanges are processed and billed as new orders; refunds are only issued to original order payment method for value of returned item(s), excluding shipping costs. If you have already placed a new order for this exchange, be sure to choose Refund.

☐ **PatentWear e-Credit** [coupon code sent to the email address entered, below right; redeemable online during checkout at www.patentwear.com]

Original Purchaser:

☐ Address changed from original order

Send exchange/e-Credit to: (if different from info at left)

Name: _____

Name: _____

Address: _____

Address: _____

City: _____

City: _____

State: _____ Zip: _____

State: _____ Zip: _____

Phone (incl. area code): _____

Phone (incl. area code): _____

Email address: _____

Email address: _____

STEP 2 : RETURNS

REASON CODE	QUANTITY	SIZE	COLOR	ITEM DESCRIPTION	UNIT PRICE	TOTAL

Reason Codes:

11 Defective

22 Ordered wrong size/color/style/item

33 Shipping damage

44 - A) Too small B) Too large C) Bad fit

55 Not as expected (please explain, below)

66 Changed my mind

77 Other (please explain): _____

STEP 3: EXCHANGES

DESIGN/SKU*	QUANTITY	SIZE	COLOR	ITEM DESCRIPTION	UNIT PRICE	TOTAL

***SKU number identifies each PatentWear design, and is indicated beneath every product description on the <https://patentwear.com> website.**

STEP 4: PAYMENT METHOD for EXCHANGES

(Issued invoices cover shipping costs, and any exchange value exceeding that of your return—you will receive a PatentWear invoice via the email address you have provided. Once it is paid, your exchange will be processed) Please choose—from these two options—the invoicing method you would prefer:

☐ Stripe (recommended)

☐ PayPal